



# Business Plan Monitoring Statements October to December 2005



## **BUSINESS PLAN MONITORING STATEMENTS** OCTOBER – DECEMBER 2005

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#### Note of Clarification

#### **Business Plan Monitoring Statements:**

The Business Plan Monitoring Statements report progress against the key actions included in Unit Business Plans for 05-06. They also include monitoring of key performance indicators.

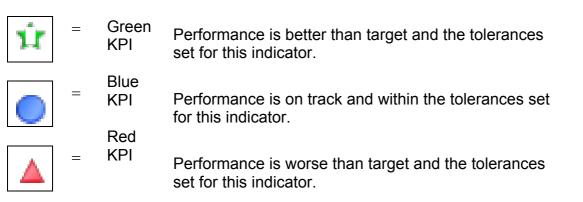
#### **Key Performance Indicators:**

Each Unit has identified a set of 'key' Performance Indicators (PIs) in their 2005-06 Business Plan. These PIs measure at least one of the Unit objectives and/or the corporate priorities, and are intended to give an overall indication of how the Unit is performing.

Each PI has a target set for the year. The variation of the actual performance from the target generates an alert symbol, as described below. The IT system used for monitoring also looks at performance between reporting periods to see whether it is improving, getting worse or staying the same. Again, the symbols are shown below.

#### **Symbols**

Symbols and Colours are used to provide a quick guide to how Service Units are performing against Key Performance Indicators:



Symbols are also used to show whether performance is improving between reporting periods or not:



=

Performance is improving between reporting periods



Performance is getting worse between reporting periods



Performance is the same as last period

For further information on the way in which Performance Symbols are calculated please contact Jenny Rowlands (01257 515248) or Lindsay Parr (01257 515341) or Sarah Dobson (01257 515325) in Corporate and Policy Services.

## BUSINESS PLAN MONITORING STATEMENT FOR THE DEVELOPMENT & REGENERATION UNIT

#### 1. KEY MESSAGES

The Development and Regeneration Unit has now been established for three months and measures are being put in place to ensure that the Unit is focused on the key tasks set out in the Business Plan.

Partnership work with South Ribble and Preston continues on the Core Central Lancashire Sub Regional Strategy, the Northern Way, the Regional Spatial Strategy and the Regional Economic Strategy. In addition the Unit has contributed to the Lancashire Local Area Agreement in particular the Economy block.

Development Control Performance although on track with regards Major and Other applications has fallen with regards Minors. Measures have been put in place to bring this on track which are already having a positive effect.

Progress continues to be maintained on the Local Development Framework programme with all milestones being met including the submission of the monitoring statement at the end of December which it is anticipated will bring in £52k planning delivery grant.

Following lengthy discussions with Preston and South Ribble it has been decided to withdraw from the Building Control Partnership.

It will also include a summary of KPI performance as follows:

|                                  | CURRENT<br>POSITION | FORECAST<br>OUTTURN |
|----------------------------------|---------------------|---------------------|
| Number of green KPI's            | 2                   | 2                   |
| Number of blue KPI's             | 2                   | 2                   |
| Number of red KPI's              | 0                   | 0                   |
| Number of KPI's not yet measured | 9                   | *                   |

\* The KPI's not yet measured are new for 05/06 and their outturn cannot be predicted at this stage. This year will be used to establish a base line and targets for future years.

#### 2. BUDGET UPDATE

Please see next page.

#### SERVICE LEVEL BUDGET MONITORING 2005/2006

#### **ECONOMIC REGENERATION**

| DECEMBER 2005 £'0   | 000 £'000                |
|---|--------------------------|
| ORIGINAL CASH BUDGET  | 246                      |
| Add Adjustments for In year cash movements<br>Slippage from 2004/2005<br>- Use of Earmarked Reserves<br>Cabinet approved decisions<br>Delegated Authority decisions |                          |
| ADJUSTED CASH BUDGET  | 246                      |
| Less Corporate Savings<br>Contribution to Corporate savings targets   | (11)                     |
| CURRENT CASH BUDGET   | 235                      |
| FORECAST  |                          |
| EXPENDITURE<br>Savings on vacant posts<br>Leased cars<br>Agency staff<br>Car allowances<br>Computer software/hardware   | (30)<br>1<br>2<br>1<br>5 |
| Expenditure under(-) or over (+) current cash budget  | (21)                     |
| INCOME<br>Grant income: Withnell Fold<br>Pro rata reduction in recharges to Astley Park LHF capital scheme re salary costs<br>Income under (+)/ over (-) achieved   | (19)<br><u>21</u><br>2   |
| FORECAST CASH OUTTURN 2005/2006   | 216                      |

#### Key Assumptions

Astley Park Project Officer post filled from 23rd January 2006 The United Utilities funded Rivington Park Project is scheduled to finish at this financial year end.

#### Key Issues/Variables

Maintaining matched funding for Project Officer posts

#### **Key Actions**

It is critical that all costs associated with the Rivington Park Project are promptly recovered from United Utilities to prevent them falling on the Units revenue account which has no budget provision for a net cost or surplus.

#### PLANNING SERVICES

| December 2005   | £'000                                  |
|---|--|
| ORIGINAL CASH BUDGET  | 468                                    |
| Add Adjustments for In year cash movements  |  |
| Cabinet approved decisions<br>Delegated Authority decisions   |  |
| ADJUSTED CASH BUDGET  | 468                                    |
| Less Corporate Savings  |  |
| Contribution to Corporate savings targets   |  |
| CURRENT CASH BUDGET   | 468                                    |
| FORECAST  |  |
| EXPENDITURE   |  |
| Staffing costs<br>PDG Funded Expenditure<br>Relocation Expenses<br>Car Allowances<br>Mapping Services Agreement<br>Agreed budget savings - discretionary spending | (17)<br>123<br>3<br>3<br>1<br>(9)      |
| INCOME  |  |
| Planning Application Fees<br>Building Control Fees<br>Additional Planning Delivery Grant<br>Other Income<br>FORECAST CASH OUTTURN 2005/2006                       | 8<br>(9)<br>(123)<br>(6)<br><b>442</b> |
|   | 442                                    |

#### **Key Assumptions**

- current income levels are maintained
- recruitment to 2 vacant posts from 1 March
- agency staff in Building Control to end of March

#### Key Issues/Variables

level of grant received higher than budgetted
reduction in level of Planning Application fees received

#### 3. SERVICE DEVELOPMENTS

<u>Strategic Regional Site</u> - Plot 1 of the SRS was sold to LEX Autologistics in December 2005. The development will provide 268,000 sq ft warehouse and offices, safeguarding 200 jobs. The site at Pilling Lane will be developed for housing.

<u>Economic Regeneration Strategy</u> - The draft Economic Regeneration Strategy was presented to all the Council at the end of January. The Strategy will be finalised the end of March.

<u>Retail Strategy</u> - The White Young Green study has been take forward with the development of draft policies to be included in the LDF and a Town Centre Strategy.

<u>Astley Park</u> - a Project Officer has been appointed. Detailed surveys have been carried out. A programme has been established and tenders for the first part of programme sent out.

<u>Enforcement</u> - The Enforcement Service continues to be developed with regular reports on caseloads and a review of the Enforcement Charter and establishing priorities.

| Indicator<br>Description                               | Performance 2004/05 | Target<br>2005/06 | Performance<br>at 31/12/05 | Comments |
|--|---------------------|-------------------|----------------------------|----------|
| Planning<br>Apps. (major)<br>determined in<br>13 weeks | 74                  | 60                | 74                         |          |
| Planning<br>Apps. (minor)<br>determined in<br>8 weeks  | 71                  | 65                | 62                         |          |
| Planning<br>Apps. (other)<br>determined in<br>8 weeks  | 88                  | 80                | 83                         |          |
| Days lost to<br>Sickness<br>Absence                    | N/A                 | 8.9               | 6.85                       |          |

#### 4. PERFORMANCE AGAINST UNIT KEY PERFORMANCE INDICATORS

#### 5. CONCLUSION

The transition from Planning and Economic Regeneration to Development and Regeneration went very smoothly thanks to efforts from all the staff involved. There has been increased pressure in some areas, particularly the need to respond to all the consultations on the various strategic documents while continuing with the 'day' job. The new joined up team has helped us do this. The highlights for this quarter have to be the sale of Plot 1 on the SRS to LEX and the development of the Economic Regeneration Strategy and the Town Centre Study.

Signature: **J Meek** HEAD OF DEVELOPMENT AND REGENERATION

#### **BUSINESS PLAN MONITORING STATEMENT FOR THE**

#### LEISURE AND CULTURAL SERVICES UNIT

#### 1. KEY MESSAGES

The period has seen an extensive programme of activities for young people. Both the Midsummer Festival and our Get Up and Go programme attracted more visitors than in previous years.

Usage rates across the facilities are on schedule to meet targets. Usage rates at Astley Hall Museum and Art Gallery and Yarrow Valley Country Park have exceeded seasonal targets. However, school groups visiting Astley Hall has reduced. We are taking corrective action to ensure that improvements are made. The full benefit of these improvements will not be seen until 2006/07. The number of rounds, and as a result income, has fallen below target at Duxbury Park Golf Course. Corrective action has been taken with the proposed outsourcing of the course.

We have delayed the completion of the Forward Plan for Astley Hall so that we can take on board issues that emerge from the new museum accreditation process and the Heritage Lottery project in Astley Hall.

A further bid to the Green Flag award scheme is being made for Yarrow Valley Country Park.

The following table gives you a summary of KPI performance at 31 December 2005. As a Unit, we use 25 performance indicators – only 4 of which are our KPI's. Of the remaining 21, two indicators are falling short of target: school group visits at Astley Hall and golf course usage.

|                                  | CURRENT<br>POSITION | FORECAST<br>OUTTURN |
|----------------------------------|---------------------|---------------------|
| Number of green KPI's            | 2                   | 2                   |
| Number of blue KPI's             | 2                   | 2                   |
| Number of red KPI's              | 0                   | 0                   |
| Number of KPI's not yet measured | N/A                 | N/A                 |

#### 2. **BUDGET UPDATE**

The budget monitoring report for the period is shown on the last page of this statement.

#### 3. SERVICE DEVELOPMENTS

A significant amount of officer time has gone into the development of the young peoples programme. Likewise, the negotiation of the new Indoor Leisure Contract and the market testing of Duxbury Park Golf Course have taken up a significant amount of officer time. Progress is starting to be made with the wider community management programme and this will continue over the next couple of years.

| Indicator<br>Description   | Performance<br>2004/05   | Target<br>2005/06        | Performance<br>at 31/12/05 | Comments              |
|--|--------------------------|--------------------------|----------------------------|-----------------------|
| Young people<br>participating in<br>Unit activities                                    | New indicator            | 6,500                    | 5,363                      |                       |
| % of above<br>young people<br>from priority<br>areas                                   | New indicator            | 30%                      | 40%                        |                       |
| Visits to leisure<br>and cultural<br>amenities   | New indicator            | 1,003,000                | 1,002,277                  |                       |
| Satisfaction:<br>Sport/leisure<br>Astley Hall<br>Theatres/halls<br>Parks/open<br>space | 65%<br>63%<br>58%<br>76% | 66%<br>64%<br>59%<br>77% | 61%<br>60%<br>54%<br>82%   | )See Note 1<br>)<br>) |

#### 4. PERFORMANCE AGAINST UNIT KEY PERFORMANCE INDICATORS

#### Note 1

Where respondents express an opinion, many opt for a neutral response, such as 'neither satisfied nor dissatisfied', presumably because they are non-users.

Nevertheless the pattern which emerges shows that significantly more residents are satisfied rather than dissatisfied with the facilities. (The figures exclude 'don't knows' and neutrals).

|                          | %<br>saying<br>satisfied | %<br>saying<br>dissatisfied | 2005<br>difference<br>% | 2003<br>difference<br>% |
|--------------------------|--------------------------|-----------------------------|-------------------------|-------------------------|
| Sports and Leisure       | 86.0                     | 14.0                        | 72.0                    | 66                      |
| Museum / Gallery         | 91.3                     | 8.7                         | 82.6                    | 66                      |
| Theatres / Concert Halls | 91.2                     | 8.8                         | 82.4                    | 70                      |
| Parks, Open Spaces etc   | 91.2                     | 8.8                         | 82.4                    | 79                      |

#### 5. CONCLUSION

The first 9 months of 2005/06 has seen significant progress made against the Unit's Business Plan.

Signature:

JAMIE CARSON HEAD OF LEISURE AND CULTURAL SERVICES

#### SERVICE LEVEL BUDGET MONITORING 2005/2006

#### LEISURE & CULTURAL SERVICES

#### DECEMBER 2005

| Deceivider 2003  | £'000                  | £'000                |
|--|------------------------|----------------------|
| ORIGINAL CASH BUDGET   |                        | 1,043                |
| Add Adjustments for In year cash movements   |                        |                      |
| Slippage from 2004/2005<br>Golf course consultancy<br>Midsummer Festival<br>CSC Fund Slippage<br>Transfer from contingency   |                        | 16<br>1<br>6         |
| Cabinet approved decisions<br>Trf from Change management Reserve for Community mgmt  |                        | 10                   |
| Delegated Authority decisions<br>ADJUSTED CASH BUDGET  |                        | 1,076                |
| Less Corporate Savings   |                        |                      |
| Contribution to Corporate savings targets<br>CURRENT CASH BUDGET   | -                      | (14)<br><b>1,061</b> |
| FORECAST   |                        |                      |
| EXPENDITURE  |                        |                      |
| Expenditure under(-) or over (+) current cash budget<br>Professional and consultancy fees for indoor leisure contract<br>Professional and consultancy fees for golf course market test<br>Savings on indoor Leisure Contract<br>Energy recharges at ASLC | 51<br>12<br>(99)<br>10 | (26)                 |
| INCOME   |                        |                      |
| Income under (+)/ over (-) achieved<br>Arts officer funding<br>Reduction in Golf Course Income   | (17)<br>35             | 18                   |
| FORECAST CASH OUTTURN 2005/2006  |                        | 1,053                |

#### **Key Assumptions**

#### Key Issues/Variables

#### Key Actions

A further review of golf income is required as it is now probable that the loss of income is greater than previously forecasted. However the increase in losses should be offset by potential savings in salaries and discretionary spending in other areas of the service. Head of Service will report these changes in January's monitoring report.

| Developm   | Development and Regeneration Unit Key Performance Indicators |       |       |          |            |        |                   |                    |
|--|--|-------|-------|----------|------------|--------|-------------------|--------------------|
| Unit Key Performance Indicators                              | Oct  | Nov   | Dec   | YTD Perf | YTD Target |        | Change<br>in Perf | Year End<br>Target |
| DR BV12 sickness absence                                     | 6.07   | 6.52  | 6.85  | 6.85     | 6.67       | •<br>  | /                 | 8.90               |
| PLBC004: % Building Plan Determined by Statutory Target Date | ?  | ?     | ?     | ?        | ?          | 21     | 7                 | ?                  |
| BV109a.02 % Planning apps - major                            | 77.00  | 75.00 | 74.00 | 74.00    | 60.00      | *      |                   | 60.00              |
| BV109b.02 % Planning apps - minor                            | 63.00  | 60.00 | 62.00 | 62.00    | 65.00      | •<br>• | <u>_</u>          | 65.00              |
| BV109c.02 % Planning apps - other                            | 83.00  | 83.00 | 83.00 | 83.00    | 80.00      | *      | and.              | 80.00              |

| Key Performance Indicators Annual            |       |   |                                |  |  |
|--|-------|---|--------------------------------|--|--|
|  |       |   | Year End<br>Perf v/s<br>Target |  |  |
| PL005 Av density new hsg on devpts           | 30.00 | ? | ?                              |  |  |
| BV200a.05 Plan making - development plan     | ?     | ? | ?!                             |  |  |
| BV200b.05 Plan making - milestones           | ?     | ? | ?!                             |  |  |
| BV219a.05 Conservation areas - number        | ?     | ? | ?!                             |  |  |
| BV219b.05 Cons. Areas Character<br>Appraisal | 40.00 | ? | ?                              |  |  |
| BV219c.05 Cons. Areas Mngmt Plans            | 20.00 | ? | ?                              |  |  |
| ER002: No Jobs Created/Preserved             | ?     | ? | ?!                             |  |  |
| ER003: Area Floorspace<br>Created/Improved   | ?     | ? | ?!                             |  |  |

| Leisure and Cultural Services Unit Key Performance Indicators - Monthly |         |         |         |          |       |                        |   |                    |
|---|---------|---------|---------|----------|-------|------------------------|---|--------------------|
| Unit Key Performance Indicators   | Oct     | Nov     | Dec     | YTD Perf |       | YTD Perf<br>v/s Target |   | Year End<br>Target |
| LC BV12 sickness absence  | 4.92    | 4.90    | 5.04    | 5.04     | 6.67  | *                      |   | 8.90               |
| LC009: No of Young<br>People Engaged in Act                             | 4884.00 | 5025.00 | 5363.00 | 5363.00  | ?     | !                      | ? | ?                  |
| LC010: % Participation<br>Target Young People                           | ?       | ?       | 40.00   | 40.00    | 30.00 | *                      | ? | 30.00              |
| LC014: Num of Visits to<br>LCS amenities                                | ?       | ?       | 1002277 | 1002277  | ?     | !                      | ? | ?                  |

| Unit Key Performance Indicators - Annual |       |        |             |
|--|-------|--------|-------------|
|  |       |        | Yr End Perf |
|  | Perf  | Target | vs Target   |
|  |       |        |             |
| BV119a.02 Satisfaction                   |       |        |             |
| Sport users                              | 61.00 | 66.00  |             |
|  | 01.00 | 00.00  |             |
|  |       |        |             |
| BV119c.02 Satisfaction                   |       |        |             |
| Museum users                             | 60.00 | 64.00  |             |
|  |       |        |             |
| BV119d.02 Satisfaction                   |       |        |             |
| Theatre users                            | 54.00 | 59.00  |             |
|  | 54.00 | 39.00  |             |
|  |       |        |             |
| BV119e.02 Satisfaction                   |       |        |             |
| Park/Open Spc                            | 81.70 | 77.00  |             |